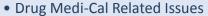
## In Addition to the Message Center within PAVE Portal, the Following Resources are Available

- Clarification of Enrollment Requirements
- Explanation of Application Denial
- Medi-Cal Provider Enrollment Process
- Revalidation/Re-enrollment
- Status of Paper Application



- Clarification of Drug Medi-Cal Enrollment Requirements
- Drug Medi-Cal Certification/Re-certification
- Drug Medi-Cal Application Status
- PAVF Technical Issues
- PAVE Internet Browser Compatibility
- PAVE Log-on
- System Navigation/Functionality
- Uploading/Accessing Documents
- Claims/Claim Denials
- Electronic Billing
- Enrollment Status of a Provider
- Out of State Provider Enrollment
- Recipient Eligibility
- Treatment Authorization Request (TAR)



**PED Message Center** 1 (916) 323-1945

PEDCorr@dhcs.ca.gov



DMC Message Center 1 (916) 323-1945 Select Option 6

DHCSDMCRecert@dhcs.ca.gov



**PAVE Technical Support** 

1 (866) 252-1949



Medi-Cal
Telephone Service Center

1 (800) 541-5555 within California

1 (916) 636-1200 outside California